

MiScorecard Performance Summary

Agency: Employment Relations
 Director Ruthanne Okun
 Period: April 2012

Legend:

Green	90% or greater of target
Yellow	>=75% to <90% of target
Red	less than 75% of target
White	not applicable

SCORECARD

Metric	Status	Trend	Target	Current	Previous	Frequency	Metric Definition
Employment Relations							
Issuance of Orders	Green	↑	90%	100.0%	90.9%	Monthly	Percent Issued within 12 Months of Record Close
Conduct Consent Elections	Green	↑	70%	85.7%	60.0%	Monthly	Percent Held within 65 Days of Filing
Mediate Labor Contract Disputes	Green	↑	80%	89.3%	77.8%	Monthly	Contract Disputes Closed w/o 312 Award or FF Report
Appoint Grievance Arbitrators	Red	↑	80%	33.3%	0.0%	Monthly	Appoint Grievance Arbitrators within 30 days of Request